



1Fw 2144

**AMENDMENT TRANSMITTAL**

**PATENT**

Application No.: 10/032,518  
Filing Date: 12/27/2001  
First Named Inventor: Lurie  
Examiner's Name: Bengzon, Greg C.  
Art Unit: 2144  
Attorney Docket No.: 4704.P021

- ☐ An Amendment After Final Action (37 CFR 1.116) is attached and applicant(s) request expedited action.  
☐ Charge any fee not covered by any check submitted to Deposit Account No. 02-2666.  
☐ Applicant(s) hereby request and authorize the U.S. Patent and Trademark Office to (1) treat any concurrent or future reply that requires a petition for extension of time as incorporating a petition for extension of time for the appropriate length of time and (2) charge all required fees, including extension of time fees and fees under 37 CFR 1.16 and 1.17, for any concurrent or future reply to Deposit Account No. 02-2666.  
☐ Applicant(s) claim small entity status (37 CFR 1.27).

**ATTACHMENTS**

- ☐ Preliminary Amendment  
☒ Amendment/Response with respect to Office Action  
☐ Amendment/Response After Final Action (37 CFR 1.116) (reminder: consider filing a Notice of Appeal)  
☐ Notice of Appeal  
☐ RCE (Request for Continued Examination)  
☐ Supplemental Declaration  
☐ Terminal Disclaimer (reminder: if executed by an attorney, the attorney must be properly of record)  
☐ Information Disclosure Statement (IDS)  
☐ Copies of IDS citations  
☐ Petition for Extension of Time  
☐ Fee Transmittal Document (that includes a fee calculation based on the type and number of claims)  
☐ Cross-Reference to Related Application(s)  
☐ Certified Copy of Priority Document  
☐ Other: \_\_\_\_\_  
☐ Other: \_\_\_\_\_  
☐ Check(s)  
☒ Postcard (Return Receipt)

**SUBMITTED BY:**

BLAKELY SOKOLOFF TAYLOR & ZAFMAN LLP

TYPED OR PRINTED NAME John P. Ward

SIGNATURE: [Signature]

REG. NO.: 40,216

DATE: \_\_\_\_\_

ADDRESS: P.O. Box 320604

Los Gatos, California 95032

TELEPHONE NO.: (408) 515-4707

**CERTIFICATE OF MAILING BY FIRST CLASS MAIL (if applicable)**

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria Virginia 22313-1450 on 7/5/05

162

[Signature] John Ward  
Signature Name of Person Mailing Correspondence

7/5/05  
Date

**Send to:** COMMISSIONER FOR PATENTS, P.O. Box 1450, Alexandria, Virginia 22313-1450

(10/14/03)



Attorney's Docket No.:4704.P021

Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of: Lurie

Examiner: Bengzon, Greg C.

Application No. 10/032,518

Art Unit: 2144

Filed: 12/27/2001

FIRST CLASS CERTIFICATE OF MAILING

For: AN APPARATUS AND  
METHOD FOR SCHEDULING LIVE  
ADVICE COMMUNICATION WITH  
A SELECTED SERVICE PROVIDER

I hereby certify that this correspondence is being  
deposited with the United States Postal Service as  
first class mail with sufficient postage in an envelope  
addressed to the Commissioner for Patents, P.O. Box  
1450, Alexandria, V.A. 22313-1450

on \_\_\_\_\_  
Date

Commissioner For Patents  
Alexandria, V.A. 22313-1450

RESPONSE AND AMENDMENT

Sir:

In response to the Office action, please amend the above-identified  
application as follows:

Amendments to the Claims are reflected in the listing of claims which  
begins on page 2 of this paper.

Remarks/ Arguments begin on page 20 of this paper.